



NOVASOLO.COM

Product Care and Cleaning

NOVASOLO.COM

Classic designs for the contemporary home.





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COMPANY PROFILE

ABOUT US

NovaSolo continues to be a family-owned furniture business, in operation since 1996. Created by founder Bo Lauritzen, a passionate world cyclist, sailor and father of six, who set upon building a company for his family. His Danish heritage continues to inform his designs – simple, beautiful and practical. In order to know who you are, you must find your calm.

The business operates on a build-to-stock concept for both drop-ship orders through e-commerce and brick & mortar retail sales channels. By maintaining inventory in strategically located warehouses worldwide, NovaSolo is able to deliver anywhere in Europe, Asia and North America from two weeks down to 48 hours.

This setup has enabled NovaSolo to develop a recognizable brand by providing a seamless service from product design to delivery to your business or home, all the while maintaining the feel of a mom and pop shop.



VISION

To grow closer to our customers through the products we design, the channels by which we sell, and the regions in which we serve, while maintaining the ideals of an independent, family owned and operated company.

We want to stay relevant in a changing marketplace with a recognizable brand that embraces both the history and the future of NovaSolo's journey.

MISSION

To design and distribute quality furniture that is classic and practical in its design, and to provide reliable, authentic and professional service to all the customers we serve.

To maintain socially responsible practices in our procurement, employment, and partnerships that prioritizes quality over price.



CARE & CLEANING

INTRODUCTION

Make your furniture last a lifetime. Although furniture ages with time, proper care and cleaning can help to preserve its original condition. Keep the following tips in mind when caring for your new furniture.

CARE & CLEANING



WOOD FURNITURE

Wood is a natural material that is sensitive to its environment. Maintain the appearance of your wooden furniture by setting and maintaining a controlled environment indoors. Keep furniture away from heating or air cooling sources to prevent changes in temperature and humidity, which can cause unnecessary cracking and warping of the wood.

The wood finish on your furniture is sensitive to UV rays, to prevent changes to the finish, avoid placing the furniture in direct sunlight. To protect the finish against damage from hot or cold beverages and/or hot serving dishes, we recommend using cork or felt bottomed coasters and trivets. To protect the furniture from spills and scrapes, please use place mats, tablecloths, or padded table covers where needed.

Dust your furniture frequently with a lambswool duster and wipe down your furniture with a moist cloth periodically (chamois recommended). For a deeper clean, wipe the furniture down with a damp cloth, dipped in a dilute solution of lukewarm water and mild dish soap. Make sure to dry the surface thoroughly after cleaning.

DO NOT use abrasives or harsh chemicals on wood furniture as this will damage the finish and the wood.

CARE & CLEANING



RATTAN FURNITURE

Rattan is a natural material that is sensitive to its environment. Keep your rattan furniture out of direct sunlight, as it may alter the coloration of the rattan or cause it to dry and split. Brush your rattan furniture on a semi-regular basis to reduce the accumulation of dust and to prevent the growth of mildew. If you notice any canes or poles that have become unwoven, slip them back into their original position by hand.

To clean rattan furniture, wipe the furniture down with a damp cloth, dipped in a dilute solution of lukewarm water and mild dish soap. For cracks and crevices, you can clean the rattan with a toothbrush or another soft brush, dipped in the same solution.

DO NOT over-wet the rattan as this may damage the furniture.

DO NOT use abrasives or harsh chemicals on rattan furniture. In the event of spills, clean immediately as rattan can absorb coloration from any solution applied to it.

CARE & CLEANING



GLASS FURNITURE

Glass components are extremely delicate and great care must be taken when cleaning glass surfaces. Glass components should be carefully dusted regularly. Prior to any further cleaning, ensure all dust and/or debris have been removed, as they may scratch the glass during further cleaning processes. For a streak-free clean, use a microfiber cloth and a cleaner specifically formulated for glass. Ensure the cleaner is only applied on the glass surface, or preferably onto the cloth, as it may cause damage to the product finishes on the other component materials of the furniture. Clean the surface with light pressure and ensure it is dried completely.

DO NOT slide rough objects across glass, this may cause permanent scratches to the surface.

DO NOT use abrasive cleaners on glass.

DO NOT clean without gently removing any excessive dirt or debris in advance.

CARE & CLEANING



HARDWARE

Dust the hardware regularly with a microfiber cloth. In the event you need to clean the hardware, we recommend using a mild detergent (e.g. dish soap and lukewarm water) and a soft cloth. Please ensure you dry the hardware afterwards.

DO NOT use or apply harsh chemicals, abrasives and/or cleaners as product damage could occur.

DO NOT refurbish hardware.

CARE & CLEANING



SEAT AND BACK CUSHIONS

To maintain the condition of the cushions, keep them out of direct sunlight and flip/rotate them routinely. In the unfortunate event of spills, clean the spill immediately with a damp cloth. Remove the cushion cover and ensure the inner foam is cleaned and given time to fully dry afterwards. For a deeper clean of the cushion cover, you may wash it in the washing machine in cold water, using a mild detergent. Please ensure the zipper is closed prior to placing it in the washing machine. The cushion cover should be air dried.

DO NOT place the cover in the dryer as it may cause shrinkage.

DO NOT place the cushion foam in the washing machine or dryer as it will be permanently damaged.

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